

Blessing Masukwedza

Middlesbrough, TS1 3LF

D3200809@live.tees.ac.uk

07874881855

[LinkedIn Profile](#)

Profile

I'm a second-year Information Technology student at Teesside University with a genuine passion for problem-solving and making a positive impact. A year of voluntary experience has shaped how I approach collaboration, accountability, and hard work. I'm now looking for a 12-month placement opportunity where I can bring that same energy and continue developing as both a professional and a person.

Education & Qualifications

2023 – 2027

Teesside University

BA (Hons) Information

2.1

Technology

Predicted Grade

Relevant Degree Modules

Relational and NoSQL Databases,

IT Systems and Information Security, Business Enterprise,

System Design and Databases,

Rapid Application Development,

Secure Computers and Networks,

Programming Fundamentals

Software Skills

MySQL, Python, PowerApps, Microsoft Access, NoSQL, Cisco Packet Tracer, Windows Command Line/PowerShell, Microsoft Office 365, Google Workspace, Adobe Creative Suite, Figma, Cisco IoT tools.

Certifications

Cisco (CCNA: Introduction to Networks, Networking Devices & Initial Configuration, Networking Basics, Introduction to IoT, Introduction to Modern AI), **Acumen Academy** (Designing for Environmental Sustainability & Social Impact), **Accenture** (Digital Skills: User Experience)

Key Projects

Secure Computers & Networks

Researched a real-world company's IT infrastructure to identify potential cybersecurity threats and developed a detailed incident response plan.

Development Project

I used Agile methodology to design and prototype a casino-themed app, contributing to sprint planning, testing, and version control to achieve project milestones.

IT Systems and Security – Network I analysed a company's IT infrastructure to identify vulnerabilities. I then developed a detailed incident response plan and security recommendations, which strengthened my skills in risk assessment, & Incident network security, and mitigation planning. **Risk Assessment** & **Incident Response Plan**

Employment/Work Experience

Jul. 2024 – present
Marks & Spencer's

Customer Assistant (Café, Food Hall & Clothing & Home) –

- Collaborating effectively with colleagues to achieve common goals.
- Multitasking effectively to handle multiple tasks simultaneously.
- Identifying and resolving issues quickly and efficiently.
- Handling diverse customers with patience and empathy.
- Clear and concise communication with colleagues and customers

Sept. 2024 – present

Course Representative – Teesside University

- Assisting students with course-related content.
- Ensuring all students were up to date with the curriculum.
- Assisting Lectures with teaching, assessing projects and meetings.

Apr.2021 – 2022

IT Support Assistant – Tanitich Ltd

- Volunteered alongside the IT support team to learn and assist with day-to-day technical operations.
- Assisted in setting up and configuring computers, printers, and user accounts under supervision.
- Observed and supported the resolution of user queries related to hardware, software, and network access.
- Helped log incidents into the IT ticketing system and monitored progress for timely resolution

Additional Information

References

To be supplied on request

